# VILLAGE OF HAMMOND

# AUTOMATED CLEARING HOUSE (ACH) AUTHORIZATION

# **Utility Billing Department**

I (we) hereby authorize the Village of Hammond Utility Billing Department, to automatically deduct the amount of my (our) current water payment from my checking/savings account listed below, on the tenth of each month, or on the following Monday if the tenth falls on a Saturday or Sunday. (Bills are due monthly)

I (we) understand that the ACH agreement will remain in effect until the Village of Hammond Utility Billing Department has received written notification from me of its termination in such time and manner as to afford the Village of Hammond Billing Department a reasonable opportunity to act on it.

Financial Institution	Branch	
Routing Number	Checking/Savings Account No.	
Checking Account	Savings Account	
	gs Deposit Ticket  In y understand that I authorize the Village of Hammond becking/savings account as necessary to fulfill the terms	
Signature	Signature	
Print Name	Print Name	
Address	Address	
Customar Account Number	Customer Account Number	

Phone Number

Phone Number

# Automated Clearing House (ACH) payments Don't write another utility check and never pay another late fee! No postage • No Check Writing • No Hassles

# Q. What is Automated Clearing House (ACH)?

A. ACH is a safe, convenient, and confidential method of automatic bill payment.

## Q. How do I sign up?

A. Complete all sections of the form on the back, sign it, enclose a voided check and submit to Village of Hammond Clerk's Office.

#### Q. How will my bill be paid?

A. On the 10<sup>th</sup> of each month, the utility department will inform your banking institution of the amount due. The bank will automatically pay that amount from your account.

#### O. When will this take effect?

A. Please continue to pay your utility bill directly to the Village of Hammond Clerk's Office until your application is approved.

# Q. What if my account is with a Credit Union or Savings & Loan?

A. All financial institutions participate.

# Q. How will I know how much my bill is?

A. The Utility Department will send you a copy of the bill at least 10 days prior to when it is due and indicate when the amount will be paid.

# Q. What if I have a question about my bill or want to stop the Automated Clearing House (ACH) process?

A. Simply call or write to the Clerk's Office. The contact information can be found on your bill.

#### Q. How can I be sure my bill has been paid?

A. The bills you authorize for Automated Clearing House (ACH) will be clearly itemized on your bank's monthly account statement.

### Q. Is there a charge for this service?

A No

# Q. How do I discontinue my Automated Clearing House (ACH) arrangements with the Clerk's Office?

A. You must send a written request to the Village of Hammond Clerk's Office if you no longer want to pay with Automated Clearing House (ACH).